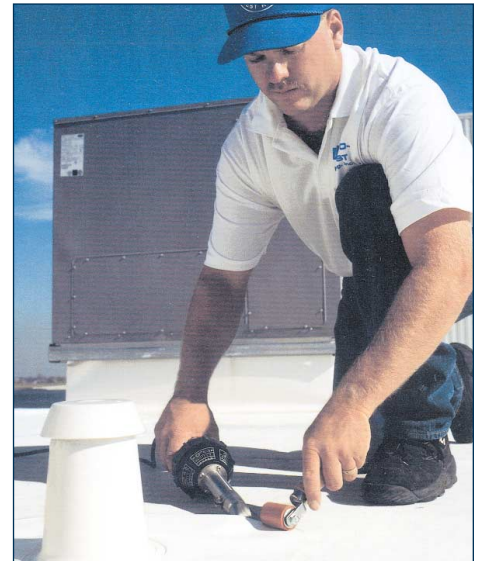


Emergency/Leak Repairs

Guaranteed 30 minute response time 24 hours a day, 7 days a week is the hallmark of this plan when it is bought as part of SuperiorGuard. Any authorized customer employee, tenant, on-site contractor, or security representative simply calls 770-825-8005 at any time of the day or night, follows the simple directions, and within 30 or 60 minutes receives a call back from our representative to discuss the situation and to dispatch the emergency services staff required. SuperiorGuard customers receive a guaranteed 20% discount on their hourly rate and materials. This service is designed to help customers handle problems at critical times and for critical areas so that operations (theirs or tenants) are minimally disrupted, potential damage to structures and equipment is minimized, and to minimize financial liability. This means that you and your staff will never have to wonder “did they get the message?, when will they call back?, when will they get here?, or can they even do anything to help us?” or hear “please call back during office hours, no one is available and we do not know when we will be there, or we do not have the materials to come out right now”. You will always know when and who will be there. While we can not solve all problems during an emergency visit we normally find at least a temporary solution and we are committed to immediately beginning the work necessary to keep you and your tenants safe, secure, and running as efficiently as possible; and, to provide a long term solution. All of this is provided to customers at no additional charge. There is never a charge to customers for any phone discussion regardless of the time of day or night or time spent on the phone. We do not charge call out or call in fees, higher prices for weekend or middle of the night services, or “expedited” material charges. Our SuperiorGuard customers know that they will receive a response within 30 minutes and their discounted hourly charge and material discount percentage in advance for the entire two year term of their contract. When purchased separately a guaranteed response time of 60 minutes is guaranteed and our currently posted hourly rate of \$60.00 is in effect.



What makes our correction process Superior?

- Our goal is to maintain and extend the life of your roof.
- We trace most roofing problems back to sources other than the roof itself, help you address them and minimize cost.
- Our conventional and technologically advanced systems combined with our expertise in all roof systems to detect problems other companies overlook.
- Extensive experience in a wide variety of industries with all types of roofing gives us the added advantage:
 - Hospitality • Government • Education • Hi Rise
 - Industrial • Health Care • Office • Retail

We extend the life of your roof, you save money – and that is the bottom line!